Atty Docket No. 14274HUUS01U (22171.304) Customer No. 27683

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:
 McKenna et al.
 Confirmation No. 5816

\$
Serial No.: 10/032,027
\$ Art Unit: 2616

Filed: December 20, 2001 \$ Examiner: Steven Blount

For: System and Method for Presenting Queue §
Lengths of Various Media Used by Service §

Mail Stop Amendment

Centers

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT IN RESPONSE TO OFFICE ACTION MAILED SEPTEMBER 5, 2006

8

Dear Sir:

This paper is being filed in response to the Office action mailed September 5, 2006.

No fees, including extension of time fees, are believed necessary for consideration of the present paper. However, if any fees, including extension of time fees are necessary, the extension of time is hereby requested, and the Commissioner is hereby authorized to charge any fees, including those for the extension of time, to Haynes and Boone, LLP's Deposit Account No. 08-1394.

Amendments to the Claims are reflected in the listing of claims, which begins on 2 of this paper.

Remarks begin on page 6 of this paper.